Phone: (360) 725-7000



In the Matter of) No. G05-15
The Financial Examination of PEMCO LIFE INSURANCE COMPANY))
A Domestic Insurer.	OF) FINANCIAL EXAMINATION

BACKGROUND

An examination of the financial condition of PEMCO LIFE INSURANCE COMPANY (the Company) as of December 31, 2003, was conducted by examiners of the Washington State Office of the Insurance Commissioner (OIC). The Company holds a Washington certificate of authority as a stock insurer. This examination was conducted in compliance with the laws and regulations of the state of Washington and in accordance with the procedures promulgated by the National Association of Insurance Commissioners and the OIC.

The examination report with the findings, instructions, and comments and recommendations was transmitted to the Company for its comments on May 6, 2005. The Company's response to the report is attached to this order only for the purpose of providing convenient review of the response.

The Commissioner or a designee has considered the report, the relevant portions of the examiners' work papers, and submissions by the Company.

Subject to the right of the Company to demand a hearing pursuant to Chapters 48.04 and 34.05 RCW, the Commissioner adopts the following findings, conclusions, and order.

FINDINGS

Findings in Examination Report. The Commissioner adopts as findings the findings of the examiners as contained in pages 1 through 14 of the report.

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CONCLUSIONS

It is appropriate and in accordance with law to adopt the attached examination report as the final report of the financial examination of **PEMCO LIFE INSURANCE COMPANY** and to order the Company to take the actions described in the <u>Instructions</u> and <u>Comments and Recommendations</u> sections of the report. The Commissioner acknowledges that the Company may have implemented the Instructions and Comments and Recommendations prior to the date of this order. The Instructions and Comments and Recommendations in the report are an appropriate response to the matters found in the examination.

ORDER

The examination report as filed, attached hereto as Exhibit A, and incorporated by reference, is hereby ADOPTED as the final examination report.

The Company is ordered as follows, these being the Instructions and Comments and Recommendations contained in the examination report on pages 1-3.

- Pursuant to RCW 48.05.370, the Company is ordered to obtain and review conflict of interest declarations from appropriate personnel and to report the results to the Company's Board of Directors, as required by the Conflict of Interest Policy. Instruction 1, Examination Report, page 1.
- 2. The Company is ordered to comply with RCW 48.05.370, which states that officers and directors "...shall discharge the duties of their respective positions in good faith, and with that diligence, care and skill which ordinary prudent men would exercise under similar circumstances in like positions". This should include creating an Audit Committee which would be responsible for ensuring that the Internal Audit Department adequately covers significant, sensitive control areas and avoids even the appearance of subjectivity by devoting all its resources to performing internal audits. Instruction 2, Examination Report, page 2.
- 3. The Company is ordered to correct all deficiencies and execute a revised or amended custodial agreement with US Bancorp pursuant to NAIC Annual Statement requirements as noted in WAC 284-07-050(2) and adherence to the NAIC Financial Condition Examiner's Handbook. Instruction 3, Examination Report, page 3.
- 4. The Company is ordered to consider reviewing and strengthening its financial processes to improve cross-checking and functional separation. Comments and Recommendations 1, Examination Report, page 3.
- 5. The Company is ordered to consider reviewing and adjusting, if appropriate, the entire subject of corporate governance, internal controls and approval powers.

Comments and Recommendations 2, Examination Report, page 3.

6. PLIC is ordered to consider analyzing, developing a rationale for, and documenting its process for approval of its reinsurance contracts. Comments and Recommendations 3, Examination Report, page 3.

IT IS FURTHER ORDERED THAT, the Company file with the Chief Examiner, within 90 days of the date of this order, a detailed report specifying how the Company has addressed each of the requirements of this order.

ENTERED at Tumwater, Washington, this 18th day of May, 2005.

MIKE KREIDLER

Insurance Commissioner



325 Eastlake Avenue East PO Box 778 Seottle, WA 98111-0778

May 5, 2005

James T. Odiome, CPA, JD Deputy Insurance Commissioner Office of the Insurance Commissioner P.O. Box 40259 Olympia, WA 98504-0259

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RE: Report of Examination as of December 31, 2003 - PEMCO Life Insurance Company

Dear Deputy Commissioner Odiome:

We have received the draft of the referenced report of examination and completed our review of the material presented. Overall, we are pleased with the report and look forward to its formal adoption with the following suggestions.

In response to your request for our comments on the draft, the following responses are offered in regards to the INSTRUCTIONS listed on pages 1 - 3. Please include them with the final examination report that will be made publicly accessible.

 Conflict of Interest – RCW 48.05.370 states, "Officers and directors of an insurer... shall be deemed to stand in a fiduciary relation to the insurer, and shall discharge the duties of their respective positions in good faith, and with that diligence, care and skill which ordinary prudent men would exercise under similar circumstances in like positions." In order to monitor compliance with this statute, the Company is instructed to obtain and review conflict of interest declarations from appropriate personnel and to report the results to the Company's Board of Directors, as required by the Conflict of Interest Policy.

RESPONSE;

Our policy is to have all directors, officers, and key employees submit a signed Conflict of Interest Statement each year. During the exam, all Conflict of Interest Statements were brought up to date.

Mr. James T. Odiorne, CPA, JD State of Washington Office of the Insurance Commissioner May 5, 2005 Page 2 of 2

2. Internal Audit Department - The Company is instructed to comply with RCW 48.05.370, which states that officers and directors "...shall discharge the duties of their respective positions in good faith, and with that diligence, care and skill which ordinary prudent men would exercise under similar circumstances in like positions". This should include creating an Audit Committee, which should be responsible for ensuring that the Internal Audit Department covers significant, sensitive control areas and avoids even the appearance of subjectivity by devoting all of its resources to performing internal audits.

RESPONSE:

While RCW 48.05.370 does not mandate the creation of an audit committee, the board of directors will continue to evaluate the existing internal audit environment, and ways to support the internal audit function. The Company's parent is currently in the process of hiring a Director of Internal Audit, who is expected to assist in that evaluation and to elevate the importance and visibility of the Internal audit function.

3. Custodial Agreement - The Company is required to follow the NAIC's Annual Statement requirements as noted in the WAC 284-07-050(2). Adherence to the NAIC Financial Condition Examiner's Handbook is one of these requirements. The Company is instructed to correct all deficiencies above and execute a revised or amended custodial agreement.

RESPONSE

The custodial agreement was revised effective June 1, 2004 to adhere to the NAIC Financial Condition Examiner's handbook. The OIC has reviewed and accepted the revised agreement.

In addition, on page 8 of the exam our secretary should be shown as "Denice Marie Town."

If you have any further questions regarding these items or anything else in regards to our report of examination for the period ended December 31, 2003, please do not hesitate to contact me.

Sincerely,

Stan W. McNaughton

President

PEMCO Life Insurance Company